

Key Indicators

Winter 08-09



Creating Opportunities

Triumph Vocational Services is the largest service delivery partner for the province's new Employment Program for Persons with Disabilities. The program helps individuals explore their abilities, skills and employment options and work towards greater independence.

In partnership with Back in Motion Rehab Inc., Triumph creates opportunities in the workplace for British Columbians with disabilities through a wide range of services. These include: career exploration and employment planning; assessments; workshops and training; disability supports; work/volunteer experience and paid job placements; ongoing support in the workplace and self-employment services.

To date, Triumph has helped clients attain over 2,867 placements in the workforce and has facilitated over 19,685 workshops.

What Clients Are Saying

WCG is proud of its proven ability to meet the individual needs of clients. On average, clients report 99% satisfaction with disability management, employability skills and workplace readiness workshops.

Client testimonials:

- "Triumph helped me realize I'm not alone. It gave me something to believe in."
- "This experience has made me feel good about myself again."
- "Triumph helped me with financial and emotional issues as well as job issues."
- "The Triumph staff were very warm, compassionate and helpful. They helped me in way that no one else did by listening, encouraging and just being there."
- "They walked beside me as I took each step. It gave me the feeling of not being alone and the confidence to try, keep going, and succeed."
- "Triumph supported me with everything I did."
- "Triumph jumpstarted me from being disabled to being able to function in society like everybody else does...The staff supported me 100%."

Award-Winning Excellence

WCG's awards include:

- 11th Best Workplace in Canada in 2007 (Canadian Business magazine)
- 4th Best Company to work for in BC in 2006 (BCBusiness Magazine)
- BC Human Resources Management Association Award of Excellence 2005
- 2003 Business of the Year (Vancouver Island Business Excellence Awards)

Proven Track Record

- On average, clients participate in 7 workshops to assist them in acquiring new skills related to disability management, life skills and employment readiness
- Triumph has supported 2,229 clients to secure paid (full-time and part-time), volunteer and work experience placements, far exceeding the anticipated target
- The average wage for Triumph clients is \$10.73 - 34% more than minimum wage
- Of the clients entering employment, 64% have achieved paid employment for a minimum of 6 months
- Triumph has delivered 19,685 workshops to enhance clients' employability and life skills

A Winning Solution for Clients and Employers

Triumph's goal is to develop mutually beneficial employment matches in a wide range of sectors and to move the client "along the employment continuum." According to Workable Solutions (www.workablesolutionsbc.ca), recent studies show that:

- By including persons with disabilities, employers tap into one of Canada's under-utilized human resources markets
- Approximately 1 in every 5 people in North America has some kind of significant physical, mental or emotional limitation
- British Columbians with disabilities have virtually the same educational achievements as those without disabilities
- 90% of persons with disabilities rated average or better on job performance than their non-disabled colleagues, and 86% of persons with disabilities rated average or better on attendance
- 90% of employers had no change in their insurance costs when they employed persons with disabilities

What Employers Are Saying

- "Throughout our relationship with Triumph, I have always felt that our needs have come first. Triumph has worked hard to find the right fit for our business. They genuinely care about the people they place and they never tire of hearing about their clients' successes."
- "A partnership with Triumph is a great investment for employers. For the cost of an open mind and a bit of initial setup time, you will receive positive, motivated employees who will not only add to the diversity of your workplace, but increase productivity through the power of a positive approach."
- "I have been very fortunate when working with Triumph, as I recognize the hard work that goes into ensuring each individual is a good fit for our team and has the friendly and positive attitude we look for when hiring."
- "The people at Triumph are so supportive of their clients and completely dedicated to their well-being and success. Triumph is a great fit for our company."

