

WCG International HR Solutions (WCG) - one of Canada's most successful workforce solutions companies - delivers JobWave under the framework of the province's BC Employment Program. JobWave's mission is to create a better British Columbia by empowering income assistance recipients to achieve their employment potential – one person, one job, one community at a time.

To date, JobWave has helped clients attain over 61,000 job placements.

The newest JobWave was launched on July 4th, 2006 and serves British Columbians in more than 200 communities. Over the next four years, the program is projected to assist 43,000 individuals to increase life and work skills and move along the employment continuum.

catch the wave to success

JobWave's wide range of participant services includes:

- Training opportunities, work experience, volunteer positions and job placements
- One-on-one coaching and support
- Workshops such as Goal Setting, Time Management, Problem Solving and Career Exploration
- Funds for necessities such as food, clothing, haircuts and transportation as required
- Referrals to community resources and services

A Recognized Leader

- Canadian Business magazine ranked WCG as the 11th Best Workplace in Canada for 2007.
- BCBusiness Magazine ranked WCG as the 4th Best Company to Work For in BC in 2006.
- WCG was named Business of the Year in 2004 by the Business Examiner.

Broadest Demographic

JobWave understands the needs of diverse client groups. The program now reaches the broadest demographic of any employment service provider in British Columbia. Since the launch of the newest program in July 2006, JobWave has served:

- 3315 self-identified Aboriginal and Métis clients
- 956 clients with self-identified disabilities
- 689 self-identified immigrants
- 993 clients over the age of 55
- 2527 clients under the age of 25
- 5950 clients with self-disclosed physical, mental health and addiction issues

Best Cost Savings

JobWave is among the most cost-effective employment programs in Canada, and has helped reduce the number of British Columbians dependent on income assistance by over 225,000 since 1995.



Best Partnerships

- JobWave is a collaboration between WCG, The Ministry of Housing and Social Development, 48 community agencies and 26 chambers of commerce.
- The British Columbia Chamber of Commerce markets JobWave to its 130 member Chambers and over 30,000 business members.
- In partnership with the Ministry of Housing and Social Development and under the framework of the BC Employment Program, JobWave has become one of BC's most successful employment programs!

Best Client Service

- Our committed staff is dedicated to doing whatever they can to ensure that every client receives even better than best service and the empowerment to reach their employment potential. Since its inception, JobWave has helped clients attain over 61,000 total job placements with exceptional satisfaction rates consistently above 90%.
- WCG's Customer Solutions team makes over 200,000 calls a year to develop active job leads, build employer relationships and monitor our clients.
- Since the newest JobWave was launched on July 4th, 2006, the JobWave team has facilitated over 15,500 client workshops and delivered more than 117,000 client coaching sessions.
- The average wage for clients who have found employment since the inception of the new program is \$12.75/hour – 59% higher than minimum wage.

A Great Resource for Employers

JobWave has a working relationship with over 65,000 small businesses in BC and is proud of the outstanding satisfaction rates (consistently over 90%) reported by employers who hire through JobWave. Benefits of hiring through JobWave include the following:

- Employers avoid screening fees, placement fees and costly newspaper ads when they use JobWave's free service.
- Candidates are pre-screened and qualified by Case Coordinators who tailor the hiring process to meet the particular needs of each employer.
- Employer Solutions Representatives provide ongoing support to employers.
- JobWave's Monitoring Team follows up on every job placement.

Best Technology

- CaseFLO™ – JobWave's innovative client/case management tracking technology, sets the standard for the industry. CaseFLO works seamlessly with government systems to increase accountability, speed and productivity.
- CaseFLO's modular design allows the system to adapt easily to the changing requirements of service delivery models.
- CaseFLO has been 100% secure in managing participant information and far surpasses standards for security protocol.



www.jobwavebc.com
1.888.JOB.WAVE